



### What do we mean by Confidential?

We keep what you say private and will not tell others what we talk about unless you say it is ok. We would need to tell someone if we thought you were in danger of being hurt.

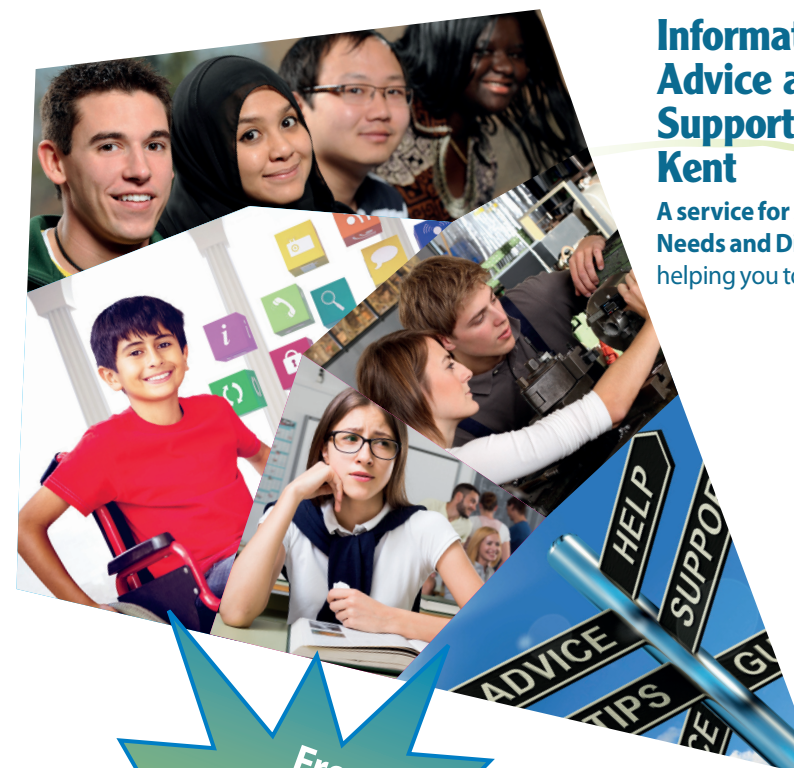
*"I recommend  
this service"*  
Young person  
feedback

### What do we mean by Impartial?

We give you factual information so that you can make your own decisions. We do not tell you what to do or offer our opinions. We will not take sides.

*"They listen  
to you"*  
Young person  
feedback

*"Thank you so much  
for your support  
and help"*  
Young person feedback



## Information Advice and Support Kent

A service for Special Educational  
Needs and Disabilities –  
helping you to make informed choices

We can print this leaflet in different formats on request

 **03000 41 3000**

 **iask@kent.gov.uk**

 **www.iask.org.uk**

 Find us on Facebook –  
Information, Advice and Support Kent IASK

For children and young people up to age 25

February 2019



Contact IASK on 03000 41 3000 or email [iask@kent.gov.uk](mailto:iask@kent.gov.uk)

If you are under age 25 and have a special educational need or disability you can contact us if you have questions about your educational or training needs.

We are happy to talk to you on your own or with your parents or carers. The choice is yours.

When you are **over 16 and have finished year 11** you can make your own decisions about your education and training options.

## What does special educational needs mean?

Anyone who needs additional help to progress and achieve in education, training and preparation for adulthood. You may need extra help because you have:

- A medical condition or health needs
- A learning difficulty like dyslexia
- Difficulties with communication
- Difficulties with social interactions
- A physical disability



Contact IASK on 03000 41 3000 or email [iask@kent.gov.uk](mailto:iask@kent.gov.uk)

## How can we support you?

- Listen to your views and concerns
- Explore your options/choices
- Help you prepare for meetings with school, college or the local authority
- Go with you to meetings and help you give your views
- Help you understand letters and reports including the different types of language being used
- Provide information about other services you may be interested in

## You can talk to us if you want help with:

- Getting the right support at school, college or training
- Asking for an assessment of your special educational needs
- Understanding Education, Health and Care (EHC) plans
- Annual reviews of EHC plans
- Talking through education or training related issues to help you make a decision
- Transport related questions
- If you disagree with a local authority decision

