



Information Advice and Support Kent

A service for
special educational needs and disabilities-
helping you to make informed choices

Helpline 03000 41 3000
Email iask@kent.gov.uk

What if I do not agree with the decision?



There are three different ways to discuss your disagreement.



Ways Forward meeting: You will be able to talk in person with your Local Authority SEN case officer. They will explain why the decision has been made. You will be able to have someone with you to support you, either from your school or college or your parent, that can help put your feelings forward.



Mediation: This is an independent service provided free of charge and is confidential. The mediator will help everyone look at different ways to try and sort things out and decide what to do, they will not take sides. If agreement is reached, this is legally binding. In Kent we use Global Mediation for this service.

www.globalmediation.co.uk



Appeal to SEND Tribunal: This is a legal process overseen by a judge. You will be asked to provide your reasons why you disagree and written proof to support your view. You can call witnesses to assist your view such as a school or college tutor, a carer or personal assistant. Your parents can act as your representative with your permission.

<https://www.gov.uk/courts-tribunals/first-tier-tribunal-special-educational-needs-and-disability>

We may be able to support in an impartial capacity at Ways forward and Mediation meetings.

IASK can support you with information and advice through any of the above processes. If you want to know more, please contact us.

On request, this information can be provided in alternative formats.

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