Information Advice and Support Kent

Volunteer Independent Supporter Induction and Training Programme

1) Induction meeting with the service Coordinator to discuss your application

2) Completion of mandatory KCC on-line training – Data Protection, Information Governance and Prevent

3) Opportunities to shadow at a range of meetings with a member of the team with debrief and discussion about training required

4) Training meeting or group session covering areas of learning that the volunteers identify. This will be a cycle of shadowing and training which will include Safeguarding, IASK paperwork and procedures

5) When the volunteer feels that they have enough knowledge to support a parent/young person on their own at identified meetings, a member of the team will support them with the first few meetings (as required by the individual volunteer)

6) Letter confirming completion of Induction

IPSEA on-line accredited training

Volunteers will be asked to complete the IPSEA on-line Level 1 training within the first 12 months of becoming a volunteer.

Support and Supervision for volunteers

The service provides on-going support and regular supervision dependent on the level of work carried out by the volunteer.

December 2018